

Latimer, Becky

From: Latimer, Becky
Sent: Wednesday, January 29, 2020 8:18 AM
To: [REDACTED]
Subject: 2019-290-WS

Dear Jan and John Rohner,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



* Required Fields

Letter of Protest
Docket No. 2019-290-WS

Date: * 1/28/2020

Protestant Information:

Name * Jan and John Rohner

Mailing Address *

City, State Zip * murrells inlet, SC

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We own a home in the Leesville SC area and are supplied water from the Blue Granite Water Co.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We spend approximately 10-14 days per month at this location so naturally, our water bills should be lower than our neighbors. They should be lower than our current water bills in Horry County as well but they are not.

Our July/August bill was billed at \$72.73. We were hardly there during the month of August. This past September, we noticed a Blue Granite employee snooping around our water meter at the road. My husband went down to talk to them about our high bill the previous month. He said he was following up on a complaint from one of our neighbors for the same reason (high bill in August). When he read our meter, it was way off by thousands of gallons! Several other homes in our community had the same issue.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

We live out of town. If we are available or in the area during this hearing date, we would definitely make an appearance. But i cannot commit 100%.

jan and john

Signature Required: rohner

Digitally signed by jan and
john rohner
Date: 2020.01.28
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